

# COVID-19 COVER

COVID-19 INFORMATION Non-contractual document



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## GENERAL PRINCIPLE



### WE COVER :

INDIVIDUALLY COVID-19 AS AN ILLNESS, SERIOUS ILLNESS OR CAUSE OF DEATH, AND THIS FOR ALL GUARANTEES, WHETHER INSURANCE OR ASSISTANCE.



**Exception :**

*We will not cover the customer in case of illness if he goes to a not recommended country by his government.*



### WE DON'T COVER :

ANY MASS RISK OF OUR POLICIES.

THIS IS A PRINCIPLE OF INSURANCE AND ALLOWS TO PROTECT OUR COMPANY AND OUR PARTNERS.

IN THIS CONTEXT, WILL BE SYSTEMATICALLY EXCLUDED THE CONSEQUENCES OF A RESTRICTION TO FREEDOM OF MOVEMENT (CLOSURE OF BORDERS, HEALTH EMERGENCY STATE, GENERALIZED QUARANTINE AND CONTAINMENT ...).

### WHAT IS CONTACT CASE ?



People with Covid-19 symptoms (confirmed symptoms by a medical opinion) and people identified as having been in high risk contact with an infected person, **EXCLUSIONS** : People who dont have Covid-19 symptoms and dont have a prescription. Once informed of its « contact case » situation by doctor, by the health insurance services or by the ARS (agency regional health), the «contact person » must make an appointment at a screening location practicing the Covid test. The doctor or the Health Insurance teams will tell him the address of the laboratory.

## EXAMPLES OF SUPPORTED CASES



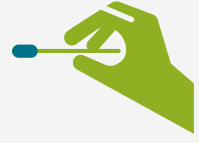
I'm in  
in quarantine  
because of COVID-19  
(Positive test)



I want  
to cancel my trip because i'm sick  
of Covid-19  
(hospitalization)



I want  
want to cancel my trip because  
a family member (according to  
definition) is sick of Covid-19  
(hospitalization)



I want  
to cancel my trip because i'm  
contact case and I have to isolate  
myself and take a Covid-19 test  
(PCR)



I want  
to cancel my trip because i'm  
contact case and I'm waiting for  
my Covid-19 test (PCR) results



I want  
to cancel my trip because i'm sick  
and my doctor confirmed I'm not  
able to travel and he suspects a  
covid-19 sickness



I want  
to cancel my trip because i'm sick  
of covid-19 (positive test)



I want  
to cancel because a close friend of  
family is seriously ill of covid-19  
(positive test)



I want  
to cancel my trip because i'm  
requisitioned by the authorities in  
the fight against COVID



After sickness or contact case,  
I will arrive at my place of stay with  
two days late (or more)



Cancellation for denied  
boarding following temperature  
measurement

## EXAMPLES OF UNSUPPORTED CASES



Closure  
of borders



Health emergency  
state



Generalized quarantine  
and containment



Case of sickness if you travel  
in a country strongly advised  
against by your government



Administrative closure  
of the establishment